

wurtec

WUR-COM[®] multimedia communicator

A CODE-COMPLIANT SOLUTION

The WUR-COM[®] Multimedia Communicator from Wurtec meets the requirements of ASME A17.1-2019/CSA B44:19, Section 2.27.1.1 and ICC IBC-2018, Section 3001.2, specifically providing:

- Two-way audio communications between passengers and designated personnel
- Text display for hearing- and speech-impaired passengers
- Standardized messages from emergency responders
- Video monitoring of inside the elevator cab, including the cab floor

A single-board computer running specialized software processes communications and conveys them to designated stations or devices via an Internet or LAN connection.

CAR STATION

An entrapped passenger presses the “HELP” button on the car station. The station features a display screen, speaker, and microphone for text and audio communications. Two buttons permit YES (left button) and NO (right button) responses during text communication.



Display screen and YES / NO buttons for text communications

CAMERA

A camera mounted in the car monitors inside the car and the floor area when emergency contact is initiated.



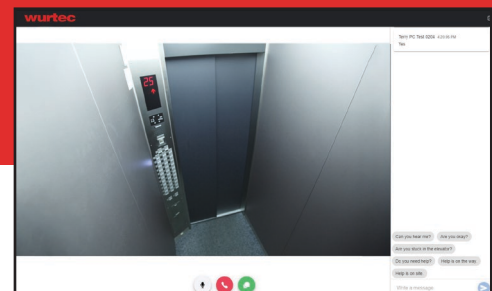
Dome Camera



Corner Mount Camera

COMPUTER INTERFACE

When the passenger presses HELP, an encrypted WebRTC stream opens and places a call to designated responder(s). The WUR-COM is also HTTPS compliant, ensuring the safety of both your connections and the WUR-COM site.



LOBBY STATION

When emergency responders arrive, they can continue audio and text communications with the passenger through the touch-screen lobby station. Any web-connected device may also act as a lobby station.



TWO GREAT OPTIONS

wurtec

WUR-COM is a multimedia elevator communication system that gets you compliant with the latest requirements for audio, video, and text capabilities. It integrates analog phone equipment with digital video and text technology.

WUR-COM PLUS is a fully digital package delivering the most innovative, forward-looking solutions available for accessible elevator communications.

Feature	WUR-COM	WUR-COM Plus
A17.1-2016	✓	✓
A17.1-2019	✓	✓
Calls any phone	✓	✓
Text / video	✓	✓
Access from WUR-COM app	✓	✓
Call routing via WUR-COM app	✓	✓
Programming via WUR-COM app	✓	✓
Call log / audit trail	✓	✓
QR / webform provisioning	✓	✓
Notification capable	✓	✓

Hardware Required	WUR-COM	WUR-COM Plus
Analog phone (11-930-XX)	✓	
Camera	✓	✓
Display	✓	✓
Emergency call button	✓	✓
Single board computer	✓	✓
WUR-COM audio board		✓
WUR-COM HAT	✓	
LAN networking equipment	✓	✓
WUR-COM lobby station	✓	✓
WAN connection	✓	✓
Speaker		✓
Microphone		✓

CONTACT US

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