

wurtec

WUR-COM[®] multimedia communicator

A CODE-COMPLIANT SOLUTION

The WUR-COM[®] Multimedia Communicator from Wurtec meets the requirements of ASME A17.1-2019/CSA B44:19, Section 2.27.1.1 and ICC IBC-2018, Section 3001.2, specifically providing:

- Two-way audio communications between passengers and designated personnel
- Text display for hearing- and speech-impaired passengers
- Standardized messages from emergency responders
- Video monitoring of inside the elevator cab, including the cab floor

A single-board computer running specialized software processes communications and conveys them to designated stations or devices via an Internet or LAN connection.

CAR STATION

An entrapped passenger presses the “HELP” button on the car station. The station features a display screen, speaker, and microphone for text and audio communications. Two buttons permit YES (left button) and NO (right button) responses during text communication.



Display screen and YES / NO buttons for text communications

CAMERA

A camera mounted in the car monitors inside the car and the floor area when emergency contact is initiated.



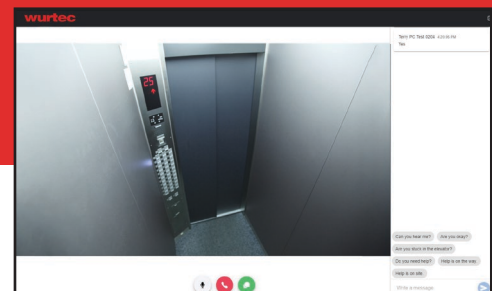
Dome Camera



Corner Mount Camera

COMPUTER INTERFACE

When the passenger presses HELP, an encrypted WebRTC stream opens and places a call to designated responder(s). The WUR-COM is also HTTPS compliant, ensuring the safety of both your connections and the WUR-COM site.



LOBBY STATION

When emergency responders arrive, they can continue audio and text communications with the passenger through the touch-screen lobby station. Any web-connected device may also act as a lobby station.



TWO GREAT OPTIONS

wurtec

WUR-COM is a multimedia elevator communication system that gets you compliant with the latest requirements for audio, video, and text capabilities. It integrates analog phone equipment with digital video and text technology.

WUR-COM PLUS is a fully digital package delivering the most innovative, forward-looking solutions available for accessible elevator communications.

Feature	WUR-COM	WUR-COM Plus
A17.1-2016	✓	✓
A17.1-2019	✓	✓
Calls any phone	✓	✓
Text / video	✓	✓
Access from WUR-COM app	✓	✓
Call routing via WUR-COM app	✓	✓
Programming via WUR-COM app	✓	✓
Call log / audit trail	✓	✓
QR / webform provisioning	✓	✓
Notification capable	✓	✓

Hardware Required	WUR-COM	WUR-COM Plus
Analog phone (11-930-XX)	✓	
Camera	✓	✓
Display	✓	✓
Emergency call button	✓	✓
Single board computer	✓	✓
WUR-COM audio board		✓
WUR-COM HAT	✓	
LAN networking equipment	✓	✓
WUR-COM lobby station	✓	✓
WAN connection	✓	✓
Speaker		✓
Microphone		✓

CONTACT US

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WHY WUR-COM?

- ✓ **An all-digital solution** - no POTS required!
- ✓ **Simple** - fewer components, fewer areas of failure, and less installation time
- ✓ **Requires only 1 twisted pair** from the machine room to the elevator car
- ✓ **No monthly fee**
- ✓ **NEW COP flush-mount camera** with a sleek, low-profile design that seamlessly integrates into the COP



New flush-mount camera

FEATURES & SPECS

- Provides all required communication capabilities including:
 - **Two-way audio communication** between passengers and designated personnel
 - **Text display** for hearing- and speech-impaired passengers
 - **Standardized messages** for emergency responders
- Code-compliant: A17.1-2016, A17.1-2019, and A17.1-2022; B44 2019; IBC 2018
- **All digital solution** - no POTS line required, fewer components in COP
- Calls any phone
- WUR-COM app provides:
 - Access to devices
 - Call routing
 - Programming
- Monitor both audio and video from any device with an Internet connection
- Secure monitoring platform with encryption and credential-based authentication
- Call log / audit trail
- Notification capable
- System runs on internet line, making running analog wire and distribution modules a thing of the past
- Separate phone unit not required; screen is utilized to communicate that a call has been initiated; saves real estate on COP
- No monthly fee
- Simple to install
- Configurable solutions
- Multiple camera options available
- 24/7 monitoring available
- Best-in-class customer support - from installation through setup and any needed repairs, Wurtec has you covered every step of the way
- Optional POTS audio available

